

VISITATION FACT SHEET

Clark Meadows Visitation will resume in compliance with guidance from the New York State Department of Health. Visitors must strictly adhere to visitation guidance. Visitations will be offered systematically to all residents/families.

Phone number for visitation: 585-393-4330 to notify the facility of your arrival

PER NYS Department of Health:

If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

PROTOCOL FOR FAMILY VISITS

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| VISIT HOURS/LENGTH | 30 minute time slots are available at 10am and 2pm, Monday through Friday. Reservations must be made prior. |
| VISITOR LIMIT | Each resident is only permitted 2 visitors at a time. Any visitor under the age of 18 must be accompanied by an adult 18 years of age or older. |
| VISITATION AREAS | Visits are restricted to designated a specific inside area. |
| SCREENING PROCESS | Upon arrival, visitor is to remain in their vehicle. Visitors must comply with screening upon arrival and prior to visitation with their loved one. This is not part of the 30 minute visit length. Questionnaire will be conducted with a temperature check as well as recent travel history will be reviewed. |
| CONTACT TRACING | Visitors must provide accurate and updated full name, address, phone number, and email address for contact tracing purposes. |
| STAFF WILL BE PRESENT DURING YOUR VISIT | A staff member will be monitoring visits to ensure appropriate infection prevention efforts are maintained. |
| HAND HYGIENE | Hand sanitizer will be provided to visitors up arrival. With hand sanitizer: Be sure to use it for 20 seconds, covering all surfaces and allowing hands to dry thoroughly. While visiting, please limit surfaces touched. |
| FACE COVERING | Face covering must be worn at all times which covers both the nose and mouth. |
| SOCIAL DISTANCING | Visitors will maintain 6 feet social distancing from the resident AT ALL TIMES. Please remain seated at designated chair during your visit. Visitors may NOT touch their loved one and must remain socially distanced. |
| RESTRICTIONS | The facility must refuse visitation if any individual does not meet any of the following criteria: exhibits any Covid-19 symptoms, and does not pass the screening questions including travel to any state on Commissioner's travel advisory list or internationally. Residents with Covid-like symptoms or residents in 14 day quarantine are not eligible for visits. <i>No pet visits at this time.</i> |

Please note:

1. If a resident or staff member becomes positive with COVID-19, all visitation will immediately cease.
2. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.
3. The Department of Health can halt visitation at Clark Meadows at any time due to community or facility spread of infection, or when the Department identifies that the ACF has failed to comply with requirements of this advisory.

This plan is subject to change. When changes occur Clark Meadows will notify Residents, families and NYSDOH accordingly