

Visiting with Loved Ones

Keeping Everyone Safe Is Our Number One Priority!

Who Can Visit?

- Only **1** visitor permitted per day.
 - 2 individuals may be designated to visit during the hospital stay, but they must alternate days
- All visitors must be at least 18 years old.
- Individuals who are sick or suspected of having COVID may not visit.

When Can You Visit?

- Visitation limited to **4 consecutive hours** per day.
- Hours for visiting are between 8 am – 6 pm daily.

What are the Exceptions?

- **Patients with COVID or who are awaiting a COVID test result:** No visitors unless they meet one of the other exceptions.
- **Pediatric Patients:** 2 designated individuals during visiting hours, 8 am to 6 pm. For overnight guidelines or COVID-positive patients, ask the unit staff.
- **OB Patients in Labor:** 1 designated support person and 1 designated visitor/doula allowed during labor. After delivery, the support person is permitted to stay (4 hour restriction does not apply) and the same visitor/doula can visit up to 4 hours each day. OB patients that are COVID-positive or awaiting test results are only allowed one support person.
- **Developmental Disabilities/Cognitive Impairment Patients:** 1 support person, no time limitations, as care team deems necessary.
- **End-of-Life Patients:** 2 individuals may visit at the same time.

Note: All patients' visitor status will be reviewed as patient's condition changes.

What are the Exceptions? *(continued)*

Policy for patients having surgery or an ambulatory procedure in the Surgical Care Center:

- One support person may accompany patient. Support person is permitted in the waiting room until patient is discharged.

Emergency Department patients:

- Only 1 visitor is allowed throughout ED visit.
- Pediatric patients may have 2 parents/guardians present.
- If the patient is admitted into the hospital, but still in ED waiting for a bed, hospital visitation and exception guidelines will be followed.

What Do You Need to Do When You Visit?

- A hospital-issued mask, that we will provide, must be worn at all times, including when you are in the patient's room. Those who fail to comply will be asked to leave the premises.
 - Wear your mask correctly; nose and mouth must be covered
- Wash your hands often.
 - Wash with soap for at least 20 seconds
 - Use sanitizer; ask if needed
- You will be screened for symptoms upon entering the hospital.
- After screening, you will receive a 1 day only visitor pass for inpatient visits.
 - Report directly to nurse's station before proceeding to patient's room
 - Please be sure to check back out with the hospital information desk upon departure
- Social distance, stay 6 feet apart from other people.
- Stay in your patient's room whenever possible.

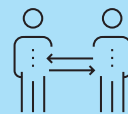
DO YOUR PART AND HELP KEEP EVERYONE SAFE!



MASK



WASH HANDS



SOCIAL DISTANCE

Further questions?

Visit [ThompsonHealth.com/visiting](https://www.thompsonhealth.com/visiting) or call (585) 396-6663

from 8 am - 6 pm Sunday - Saturday