

LOGIN FEATURE

There is no need to log in to use the app unless you would like to view your Patient Profile for a full list of your prescriptions and when they are available for refill.



Canandaigua Medical Group Pharmacy mobileRx

335 Parrish Street
Canandaigua, NY 14424

585.602.0300

ThompsonHealth.com/Pharmacy

Part of F.F. Thompson Hospital

v20190408



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Canandaigua Medical Group Pharmacy



Mobile Rx[®]

Easy instructions for
requesting prescription refills
on your mobile device



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PRESCRIPTION REFILLS

ON THE GO



With the mobileRx Pharmacy app, you can use an iPhone® or Android™ device to request refills while on the go. Follow the steps below to get started.

GET THE APP

To get started, search for mobileRx Pharmacy in your app store or use your smartphone camera and a QR code reader/scanner application to scan the appropriate QR code below. Then, follow the steps to set up your account and begin entering refills.



Android



iPhone



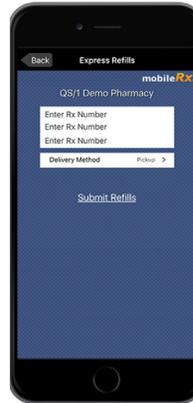
FIND PHARMACY

To use mobileRx, you must find your pharmacy. When the Select Pharmacy pop-up displays, tap Find Pharmacy, and enter the phone number (5856020300). Tap Search.



HOME SCREEN

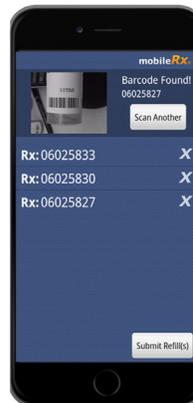
The home screen will then display options for requesting refills. Choose Express Refills to enter the prescription numbers or tap Scan a Prescription to scan the barcode on your current prescription label.



EXPRESS REFILLS

Express Prescription Refills allows you to enter up to three prescription numbers to be refilled at a time. To request more than three refills, repeat the process. Then, tap Send.

*Use this option for entering prescriptions for more than one family member.



SCAN PRESCRIPTION

Use your device's camera to scan the barcode on your current prescription bottle's label. Tap Submit Refill(s).



PHARMACY INFORMATION

This screen displays information about your pharmacy, including name, address, phone number and hours of operation. A map to the location is also available.