A Community That Cares

Even during challenging economic times, 2009 proved that our community values the work we do here at Thompson Health. More than 3,000 individuals, organizations and businesses told us how important Thompson Health is to them through their support.

Collectively, the individuals and groups highlighted and listed on the pages of this report have made a tremendous impact. Whether through a lead gift to our capital campaign, an individual’s gift to our annual fund, or a group’s contribution to one of our programs, we are reminded of how much those in our community care for one another. Your gift to Thompson is a gift to our community – ensuring healthcare excellence each and every day of the year.

Thank you for caring. Thank you for making Thompson Health extraordinary.

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Our Year in Review

Revenue Sources
- $166,167 Investment Interest and Dividends*
- $401,456 Grants
- $4,935,303 Cash Contributions and Pledges
Total $5,502,926

Charitable Assets
- $238,719 Clark Fund
- $855,073 Sands Cancer Center Endowment
- $4,764,064 F.F. Thompson Foundation Endowment
- $8,434,180 Memorial Fund
Total $14,292,036

Funds Raised by Type of Fundraising Activity
- $109,614 Bequests, Memorial and Special Gifts
- $166,679 Special Event Proceeds
- $206,010 Annual Fund
- $401,456 Grants
- $4,453,000 Major Gifts
Total $5,336,759

* There were net realized and unrealized gains of $937,000 in 2009.
The Sands Family: (From left) Marilyn Sands, Rob Sands, President/CEO, Constellation Brands; Richard Sands, Chairman, Constellation Brands
Extraordinary Vision.
Overwhelming Generosity.

Marvin Sands

The Sands Family has a long legacy of generous support for Thompson Health including the Sands Cancer Center, Intensive Care Unit, Ferris Hills and Clark Meadows and numerous other important projects throughout our campus. In 2009, the Sands Family and Constellation Brands pledged a combined gift of $4 million in support of our 61,000 square foot, two-story expansion and 42,000 square foot renovation of F.F. Thompson Hospital. When completed, the space will include new areas for Surgical Care, Ambulatory Procedures, Rehabilitation Services, the Laboratory, Nutrition Services, Associate Services and other administrative areas.

This latest gift is a tremendous statement of support for our mission, our Associates, and our community and is the lead gift in our capital campaign. We are exceedingly grateful for the generosity of the Sands Family. This along with the support of others will carry Thompson Health into the future.

This gift reflects the Sands Family’s and Constellation Brand’s ongoing commitment to ensuring that our area’s health service providers have the resources necessary to meet the growing needs and demands of our evolving community.

ROB SANDS, PRESIDENT/CEO, CONSTELLATION BRANDS
A generous gift from the estate of Regina F. Crowe and the Thompson Guild helped fund the new state-of-the-art digital x-ray machine at the Urgent Care Center. We are especially grateful to Tom and Betsy Kubiak for funding the Patient Waiting Area; Dale and Patty Hunt for their contribution for the Children’s Waiting Area; and the Canandaigua Kiwanis Club for their generous pledge for the renovation of the Patient Reception Area. Many additional donations were received from our Summer Soiree Gala participants.

Community support has made the newly renovated Thompson Health Urgent Care Center and the digital x-ray suite in Farmington a reality. This facility and its new services further expand Thompson’s ability to serve families and individuals in the community who have non-life threatening injuries or are in need of medical care after hours when a regular primary care physician is unavailable. This center helps free up the Emergency Department at F.F. Thompson Hospital for more traumatic injuries and has the added benefit of offering service with a lower co-payment and with less wait time than typical Emergency Room visits.
Kiwanis Club of Canandaigua members: (From left, front row) Christine MacDuff; Kim Snyder; Gail Herman, President; Philip Alamond, President Elect. (From left, top row) Tom Short; Tricia Hook; Deborah Weymouth; Michael LeBlanc

Thompson Guild Board members: (From left) Deborah Rought, Treasurer; Karen Lustick, Second Vice President; Shirley Miller, Past President; Bobbie Potter, President; Marion Fladd, Past President; Sherry Sulkes, First Vice President
The Thompson Guild established an Education Fund in 1997 for all Associates in the hospital and the M.M. Ewing Continuing Care Center. Their annual support has provided Associates an opportunity to learn more about topics as diverse as wound care, physical therapy and balance disorders, recreational therapy and even marketing techniques.

Pictured: (From left) Carl J. Luger, Jr., Senior Vice President, KeyBank, with Thompson Health Associates; Hazel Roberts, RN, PhD, Vice President, Patient Care Services/Chief Nursing Officer; and Kathleen Vaughn, MS, RN, Vice President of Nursing, Senior Living Services.

Thompson Health Medical Staff Executive Committee members: (From left) R. Douglas Alling, MD, President; Robert L. Smith, MD, Vice President; Carlos R. Ortiz, MD, Administrative Vice President.
It is important for Associates to learn the newest developments in care delivery. Assistance from our Workforce Education Fund helps keep our healthcare professionals current in their field.

JENNIFER DEVA, LT, VICE PRESIDENT, ASSOCIATE SERVICES

Workforce Initiative Support

Well-trained professionals with up-to-date skills and information are crucial in ensuring effective care and prompt intervention for the increasingly complex health concerns of our patients. Thanks to generous gifts from the Thompson Guild, Thompson Health Medical Staff, and KeyBank, our Workforce Education Funds were replenished to assist Associates with the cost of continuing education.

Because health care is changing so rapidly, nurses and other clinicians are required to demonstrate competencies and receive continuing education as part of their annual credentialing. The Thompson Health Medical Staff contributes annually to Thompson’s Nursing Scholarship Fund to ensure that our nursing staff can receive the required training and remain current with the newest and best modalities of care. Our corporate neighbor, KeyBank, has recognized the importance of our workforce development and awarded the Nursing Scholarship Fund with a generous grant from the KeyBank Foundation.

Thompson Guild Board members: (From left, seated) Bobbie Potter, President; Shirley Miller, Past President; Marion Fladd, Past President

Thompson Health Associates: (From left, standing, front row) Wendy Ubbink, Recreation Therapy Manager; Nancy Alexander, Physical Therapist, Director of Rehabilitation Services; Susan Smith, RN, BSN; Cyndi Vespi, Laboratory LIS Coordinator; Carole Drake, Physical Therapist. (From left, standing, top row) Irene VanDelinder, Director of Admissions; Dudley Hallstead, Physical Therapist; Sharon Haefele, Director of Nursing Compliance; Lou Chappelle, Physical Therapist Assistant; Don Babcock, Recreation Therapist
Navigation Program Support

Each year approximately 50 women from our community are diagnosed with breast cancer at F.F. Thompson Hospital. For these women, and for others seeking breast care, Thompson Health offers the Breast Health Navigation Program. The six-member navigation team of health care professionals, including a mammography nurse, a breast health specialist and a social worker, is dedicated to working with women for early detection and treatment. The team assists women who have been diagnosed with cancer navigate the health care system to receive the necessary care and support services. Funds raised for this program ensure that the services the team provides are at no cost to the patient.
Support for this program has come from several different sources including the Penn Yan Girls’ Cross Country Team, which donated profits from the sale of pink sweatpants, and Excellus BlueCross BlueShield which funded educational materials and teaching models. Proceeds from three fundraising events – the 1st Annual Bowl for the Cure at Roseland Bowl, the 6th Annual Pink Fly Ladies Invitational Golf Tournament, and the Pink Ribbon Round-up at the Sonnenberg Bridal Showcase – all benefited the Navigation Program. In addition, a grant from the Komen Central New York Affiliate was awarded for a screening initiative for uninsured and underinsured women in the area.
Summer Soiree Gala silent auction contributors: (From left, sitting) Linda Maxion; Lauretta Kenyon; Bill Kenyon, Thompson Health Board Chairman. (From left, standing) Ted Lenz; Rich Cutri, Thompson Health Board member; Cyndee Cutri; Karen Lustick, Thompson Guild Board, Second Vice President; Dale Hunt, F.F. Thompson Foundation Board member; Patty Hunt; Anne Ruflin.

Canandaigua Federal Credit Union employees: (From left, front row) Donna Parsons; Deirdre Fitzgerald; Barry Stilwell, CEO, Manager; Holly Davis; Cara Utherford. (Top) Charlene Arra; Lois Schenk, Thompson Health Associate and Holiday Bazaar coordinator with Bob Smith, Wal-Mart Community Involvement Coordinator.
Community Support

So many community groups support Thompson Health in so many ways. Here are a few examples of our community’s generous spirit.

Numerous individuals, families, and companies provided elaborate gift baskets and premium wines for the Summer Soiree Gala silent auction, which supported our Urgent Care Center’s expansion and renovation.

The Canandaigua Rotary gave funds towards a patient-controlled analgesia device for post-operative patients.

The Canandaigua Federal Credit Union donated the proceeds from an Employee Dress-Down Day to Thompson’s pediatric patients.

Wal-Mart made numerous in-kind donations to Thompson events including a Wii gaming console for the 18th Annual Holiday Bazaar raffle to benefit the M.E. Ewing Continuing Care Center’s Wish Upon a Star program.

The Goff family accessed Thompson’s Wish List and collected gifts for our pediatric patients at their Halloween Birthday Party.

Bob and Aimee Ward, owners of Finger Lakes Gallery and Frame, gathered artwork from more than 25 local artists and held a silent auction to benefit the Sands Cancer Center.
The F.F. Thompson Foundation proudly presented Jim and Ellie Fralick the 2009 Star of Distinction – the highest award given by Thompson Health to individuals who have made generous and sustained gifts of time and treasure to our Health System.
2009 Donors

The F.F. Thompson Foundation expresses its sincere thanks and appreciation for the generous support from the following individuals and business in 2009.

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25th Annual F. F. Thompson Golf Scramble

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IN HONOR OF

Many of the items were also used as favors for special events.

otos International of Geneva donated a truckload of beauty products to Thompson. (From left) Bill Pilkenton, Maintenance Mechanic, Thompson Health; Donn i dat, Plant Controller, otos International; stick, Thompson Guild, Second Vice President. Their donation, including shampoo, conditioners, soaps, lotions, body washes and other, were presented as gifts to the more than 300 Associates and volunteers at Thompson as part of recognition efforts held throughout May. Many of the items were also used as favors for special events.

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Finger Lakes Gallery and Frame Silent Art Auction: (From left, top row) Aimee Ward, Robert T. Kay, Danica Infantino, Gerald W. Sensabaugh, Don V. Denehy, Donald H. Newton, Mr. and Mrs. Gary Milliman. (From left, front row) Aimee Ward, Betty Shamblen, Virginia Braun, Judy Soprano, Alice Miller, Mr. and Mrs. Gary Milliman, Mr. and Mrs. Richard J. West, Robert C. VanDelinder, Ms. Carol J. Novak, Ms. Mary Nickles, Ms. Theresa Miller, Ms. Holly Peer, Ms. Therese M. Dorscheid, Ms. Susan Bonanni.
The Thompson Guild Bake Sale at the 18th Annual Holiday Bazaar (from left) Guild Board members: Kathleen Duserick, Patricia Ventura, Tod Wilbur, Sylvia Wyman.