



DATE: 3/27/2020

TO: All Community Members and Visitors

FROM: Amy Daly, VP Long Term Care

RE: COVID-19 Testing In Our Community – What It Means for You

Dear Residents, Families, Staff and Community Members,

As the novel coronavirus situation in New York State continues to evolve, we are adapting and preparing for COVID-19 on Thompson Health's campus. As you know, in compliance with CDC and CMS guidelines, we have been actively screening all visitors and employees for symptoms of upper respiratory illnesses. Additionally, for the past several weeks we have been following all Centers for Disease Control (CDC) and Centers for Medicaid and Medicare Services (CMS) guidelines for infection control and prevention, including enhanced sanitization of community spaces, modification of services to promote social distancing, and the provision of personal protective equipment for healthcare personnel.

We are conducting health assessments on all employees daily and, where warranted, testing them for COVID-19 in accordance with CDC and Department of Health guidance. You will be notified if this directly affects your loved one. *If you do not hear from us, your loved one has not had direct exposure with a known COVID-positive person.*

Thank you to all our community members for your dedication, hard work and commitment to containing this virus, today and every day. Together, we will ensure Thompson Health has the best chance to stay ahead of the coronavirus.

We thank you for your cooperation and compliance with basic preventative measures we can all practice, such as good hand hygiene, social distancing and staying home when sick. Together, we can help everyone we care for remain healthy and well.

If you have questions or concerns, please reach out to Amy Daly at 585-396-6044 or

amy.daly@thompsonhealth.org .