



April 24, 2020

Dear Family Members,

I am writing to you this week to continue to maintain regular communication with you as we work to protect your loved ones during this COVID-19 crisis. We realize that there have been a lot of reports about nursing homes, nationally and locally, that understandably raise concerns. Please be assured that not only do we continue to work hard to limit the possibility of COVID in our facility, but that we are committed to keeping you and your loved ones informed about what is happening here at the MM Ewing Continuing Care Center.

Over the past several weeks, as I have previously shared with you, we have implemented safety protocols, adhering closely to and often exceeding the latest state and federal guidelines for preventing transmission of COVID-19. We are continually adapting procedures to provide the best defense for our residents.

At this time, there have been no cases of COVID-19 at MM Ewing Continuing Care Center. While we are working hard to prevent this virus from transmission, we are prepared to act if it should occur.

I am hosting a second conference call on Friday, May 8th at 2pm. The call in number is 1-866-939-8416, participant code is 7046905. This is an opportunity for you to ask questions as much as it is for me to share information.

Thank you for entrusting us with the care of your loved one, and for your continued support. If you have questions, please feel free to reach out to me, 585-396-6044.

Sincerely,

Amy Daly, LNHA  
VP of Long Term Care