

## Visitor Instructions

**PRIOR TO SIGNING IN – YOU MUST COMPLETE THE VISITOR SCREENING QUESTIONNAIRE. The questionnaire must then be reviewed by the receptionist.**

Please wash hands or use hand sanitizer before visiting resident and upon leaving:

- Please wash your hands before entering unit. Hand hygiene is the most important way to prevent the spread of infection.
  1. Rinse your hands with warm water
  2. Apply soap
  3. Wash every surface of your hands for 20 seconds or by singing Happy Birthday twice.
  4. Be sure to clean your finger nails as you wash.
- Alcohol based hand sanitizer is available at the entrance and may be used as well. Be sure to use it for 20 seconds, covering all surfaces and allowing hands to dry thoroughly.
- While visiting, please limit surfaces touched. The use of personal protective equipment may be required per facility policy and if available (i.e. masks, gloves, gowns, etc.) while in the resident's room, see nurse for guidelines.

Please limit your movement within the facility to the resident's room (i.e. reduce walking the halls, avoid going to the dining room and over to the hospital).

We are promoting safe visitation by suggesting limited physical contact (practice social distancing by avoiding handshaking or hugging and remaining six feet apart).

- If you do cough while visiting, please follow proper cough/sneeze etiquette by covering your cough/sneeze with a tissue and discard the tissue in the garbage can. Cough into the corner of your arm to cover your cough if no tissue is readily available and wash your hands immediately after a cough or sneeze. If a staff member sees or hears you cough, you may be asked to end your visit and leave the CCC.
- Avoid touching your face, eyes, nose or mouth. If you do, please remember to wash your hands after.
- If you become ill within 14 days of visiting the facility, please let the Nurse Manager on your family/friend's unit know. Do not return to the facility until you have been symptom free for at least 14 days.

**Please consider reducing the number of times per week that you visit and/or alternative strategies in lieu of in-person visitation.**

- Virtual means of communication (phone, video communication, etc.)
- The Thompson Health website will be updated with the facility's general operating status, such as when it is safe to resume regular visits.

When you are cleared to visit, please take a visitor badge. If you do not have one on, you will be asked to return to the reception desk for one or you could be asked to leave the facility.